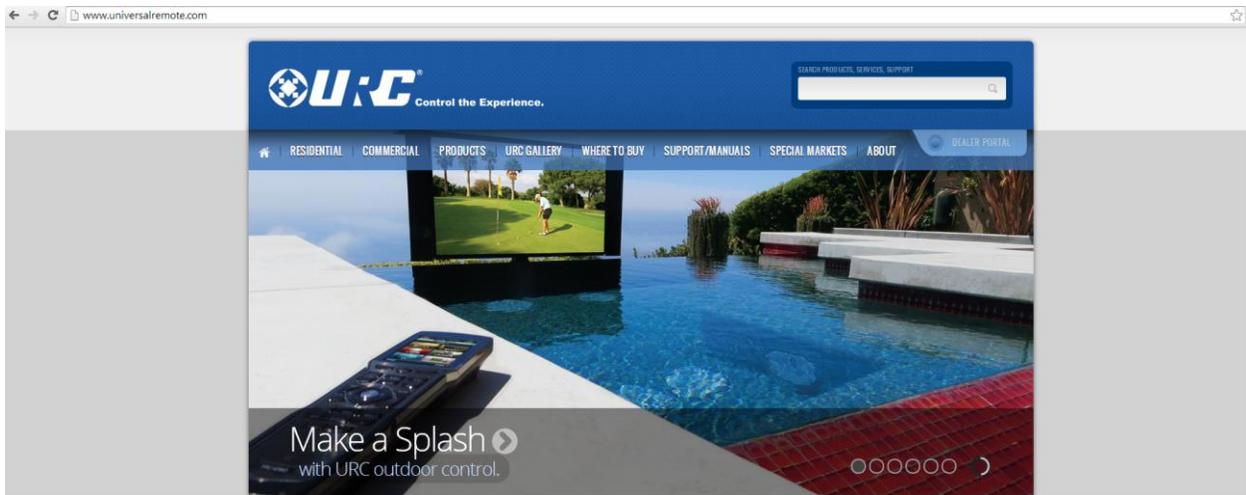


Training Instructions

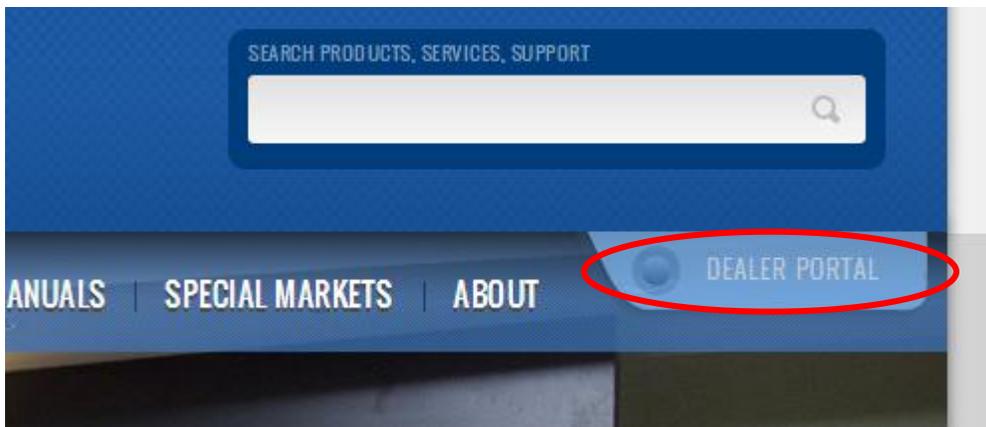
*****You are in the correct location if you need training in either the Complete Control or ccGEN2 product lines.**

How to sign up for URC University if you are a first-time user.

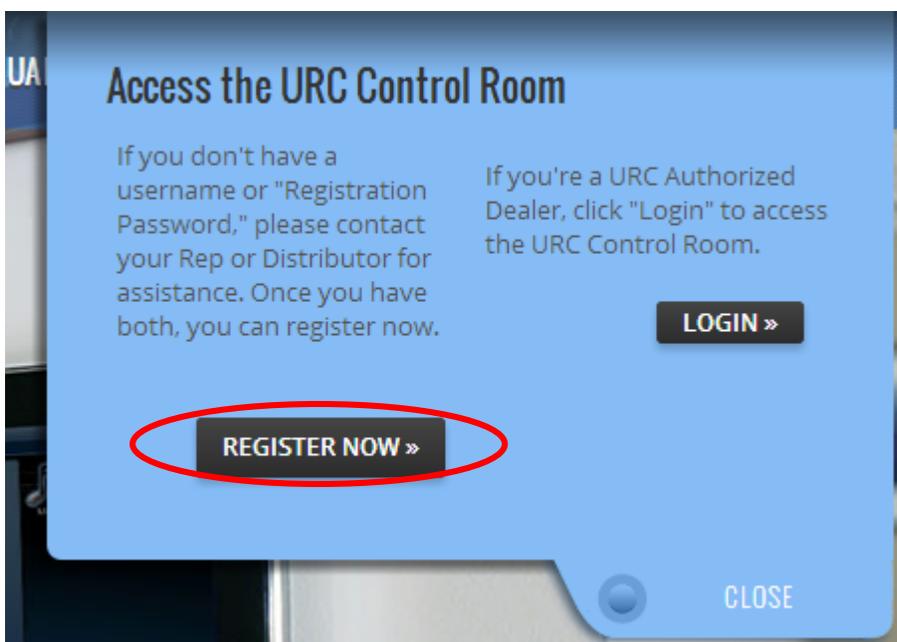
Step 1: Go to <http://www.universalremote.com/>



Step 2: Click "Dealer Portal" (Right side below the search box)



Step 3: Click "Register Now" (Left side of drop down)



Step 4: Complete all Blanks (Registration Password: **INSTALLER1A6X**)

Register at The URC Control Room

Required Information

User Name: ✘
Please complete the required field "Username".
Please enter the name by which you would like to log-in and be known on this site.

Password:

Confirm Password:
Please enter a password for your user account. Note that passwords are case-sensitive.

Email Address:

Confirm Email Address:
Please enter a valid email address for yourself.

Registration Password: Enter the Registration Password given to you by your Rep or Distributor.

Additional Required Information (profile)

Step 5: Go to the “More” drop down and click “URC University”

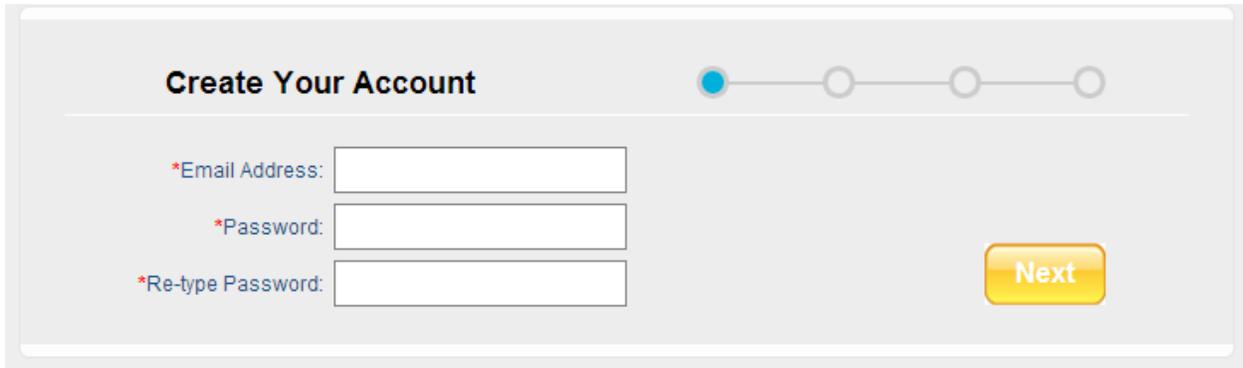
More ▾

- Consumer Website
- About URC
- Sales & Marketing Materials
- Contact Technical Support
- Knowledge Center
- Education & Training
- URC University**
- Dealer Newsletter
- NEC IR to Pronto HEX Converter
- Hank's Tips & Tricks
- YouTube Channel
- Twitter Feed
- Facebook Page
- Sitemap

Step 6: You will be redirected to www.universalremote.com/university and click Sign Up (Upper right corner)

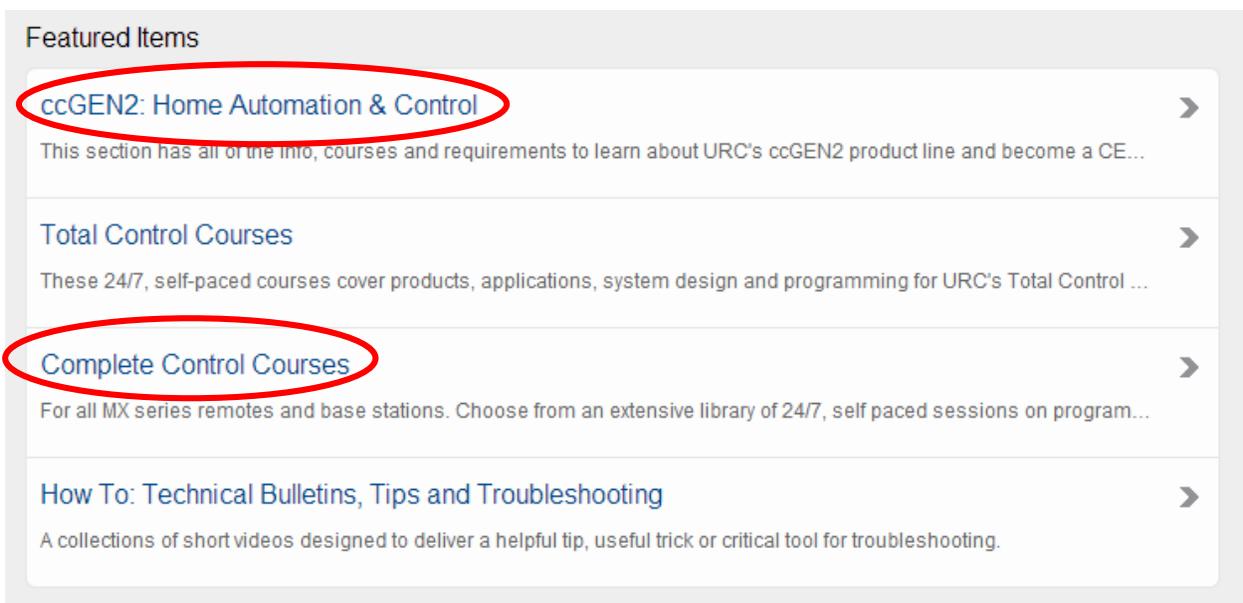


Step 7: Create Account (You do not need to have a registration password for this step)



The image shows a 'Create Your Account' form with a progress indicator at the top right showing four steps, with the first step being active. The form contains three input fields: '*Email Address:', '*Password:', and '*Re-type Password:'. A yellow 'Next' button is located to the right of the input fields.

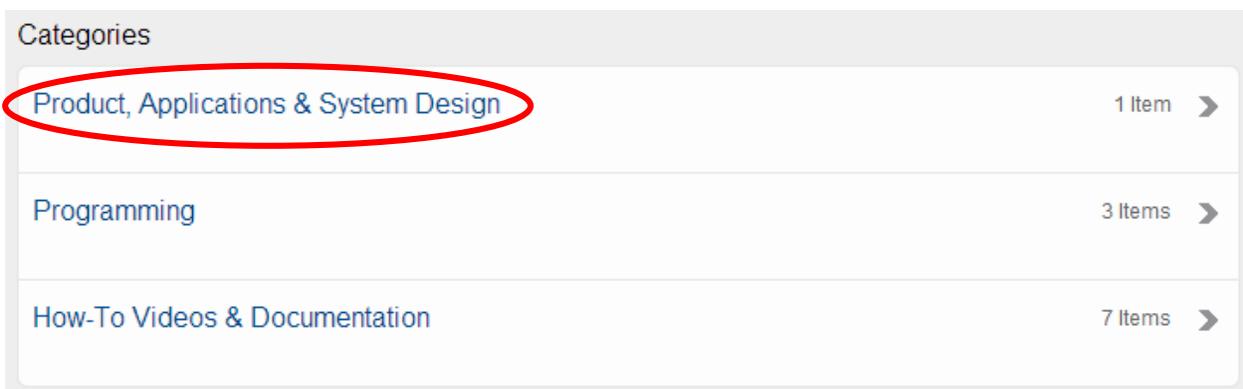
Step 8: Once you have created an account, at the bottom of the “Home” page there is a section labeled “Featured Items.” Click the appropriate product line you wish to complete.



The image shows a 'Featured Items' section with four items, each with a red circle around the title and a right-pointing arrow:

- ccGEN2: Home Automation & Control**
This section has all of the info, courses and requirements to learn about URC's ccGEN2 product line and become a CE...
- Total Control Courses**
These 24/7, self-paced courses cover products, applications, system design and programming for URC's Total Control ...
- Complete Control Courses**
For all MX series remotes and base stations. Choose from an extensive library of 24/7, self paced sessions on program...
- How To: Technical Bulletins, Tips and Troubleshooting**
A collections of short videos designed to deliver a helpful tip, useful trick or critical tool for troubleshooting.

Step 9: Start with the category labeled “Product, Applications & System Design.” Then continue to all follow-on training sessions.



The image shows a 'Categories' section with three items, each with a red circle around the title and a right-pointing arrow:

- Product, Applications & System Design** 1 Item
- Programming** 3 Items
- How-To Videos & Documentation** 7 Items